

Privacy Policy

www.kadcoelectric.ca

This Privacy Statement applies to all **KADCO ELECTRIC INC.** owned websites and domains, and our wholly owned subsidiaries (**KADCO ELECTRIC INC.** websites.")

Links to non **KADCO ELECTRIC INC. websites**

The **KADCO ELECTRIC INC.** websites may provide links to third-party websites for your convenience and information. If you access those links, you will leave the **KADCO ELECTRIC INC.** website. **KADCO ELECTRIC INC.** does not control those sites or their privacy practices, which may differ from **KADCO ELECTRIC INC.**s. We do not endorse or make any representations about third-party websites. The personal data you choose to give to unrelated third parties is not covered by the **KADCO ELECTRIC INC.** Privacy Statement. We encourage you to review the privacy policy of any company before submitting your personal information. Some third-party companies may choose to share their personal data with **KADCO ELECTRIC INC.**; that sharing is governed by that third-party company's privacy policy.

Types of information we collect

This Privacy Statement covers personal information, non-personal data collection and aggregate reporting.

Personal information is information that is associated with your name or personal identity. **KADCO ELECTRIC INC.** uses personal information to better understand your needs and to provide you with better service. Once you choose to provide us with personal information, you can be assured it will be only used to support your customer relationship with **KADCO ELECTRIC INC.** We take seriously the trust you place in us. **KADCO ELECTRIC INC.** will not sell, rent or lease your personal information to others.

On some pages and links at **KADCO ELECTRIC INC.** you can order services or request information. The types of personal information you provide to us on these pages may include name, address, phone number, e-mail address and contact preferences.

Non-personal information is data about usage and service operation that is not associated with a specific personal identity. **KADCO ELECTRIC INC.** collects and analyzes non-personal information to evaluate how visitors use the **KADCO ELECTRIC INC.** website.

Non-personal data we collect may include the pages visited on the **KADCO ELECTRIC INC.** websites, unique URLs¹ visited within our website, browser type and IP address. Most non-personal data is collected via cookies or other analysis technologies.

Children's Privacy

KADCO ELECTRIC INC. is committed to protecting the privacy needs of children and we encourage parents and guardians to take an active role in their children's online activities and interests. **KADCO ELECTRIC INC.** does not knowingly collect information from children under the age of thirteen and **KADCO ELECTRIC INC.** does not target its website to children under thirteen.

How we use your information

KADCO ELECTRIC INC. uses your personal information to provide you with services. Specifically, we use your information to provide service. Non-personal data is aggregated for reporting about **KADCO ELECTRIC INC.** website usability, performance and effectiveness. It is used to improve the customer experience, usability and site content.

Who we share your information with

KADCO ELECTRIC INC. will not sell, rent or lease your personal information to others. KADCO ELECTRIC INC. will not share your personal information with third parties except in responding to your requests for products or services. Your permission will be requested when you submit your information. **KADCO ELECTRIC INC.** shares customer information across **KADCO ELECTRIC INC.** - owned business entities and companies working on our behalf, but only as required to meet your product or service requirements.

KADCO ELECTRIC INC. occasionally may contract with third-party service providers and suppliers to deliver complete products, services and customer solutions. Suppliers and service providers are required to keep confidential the information received on behalf of **KADCO ELECTRIC INC.** and may not use it for any purpose other than to carry out the services they are performing for **KADCO ELECTRIC INC.** These service providers may change or we may contract with additional service providers to better accommodate our customers. **KADCO ELECTRIC INC.** will not share personal information with any other third parties without your permission, unless required by law enforcement action, subpoena, or local law.

Your information and third-party companies

Certain **KADCO ELECTRIC INC.** services are linked with those from unrelated third-party companies, some which offer you the option to share with both KADCO ELECTRIC INC. and the third party personal data you provide. We will not share your personal information with those third-party companies unless you make that choice.

Access to and accuracy of your information

KADCO ELECTRIC INC. strives to keep your personal information accurate. We have implemented technology, management processes and policies to maintain customer data accuracy. We will provide you with access to your information, including making reasonable effort to provide you with online access and the opportunity to change your information. To protect your privacy and security, we will also take reasonable steps to verify your identity, such as a password and user ID, before granting access to your data. Certain areas of **KADCO ELECTRIC INC.**'s websites may limit access to specific individuals through the use of passwords and other personal identifiers.

Keeping your information secure

KADCO ELECTRIC INC. is committed to protecting the information you provide us. To prevent unauthorized access or disclosure, to maintain data accuracy, and to ensure the appropriate use of the information, **KADCO ELECTRIC INC.** has in place appropriate physical and managerial procedures to safeguard the information we collect.

Contacting us

We value your opinions. If you have comments or questions about our privacy policy, please send them to admin@kadcoelectric.ca

This privacy statement applies to Canada